BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF WASHINGTON

In the Matter of the Application regarding the Conversion and Acquisition of Control of Premera Blue Cross and its Affiliates.

No. G 02-45

TWENTY-EIGHTH ORDER: RULING ON DISCLOSURE OF POST-CONVERSION COMPENSATION PLAN

The issue before me is whether information on Premera's plans for post-conversion compensation for its directors, officers, and employees may be disclosed to the public in response to a Public Disclosure Act request by the Seattle Times. The information at issue is contained in a written presentation (the "Mercer report") made by Mercer Human Resource Consulting to Premera's board of directors. The Mercer report was filed with the Office of the Insurance Commissioner ("OIC") on October 17, 2003, when Premera filed its proposed, detailed stock ownership plan. The report was submitted by Premera under seal. After the request by the Seattle Times, Premera sought protection of the report by filing a motion with the Special Master asking that certain information in the report remain redacted, including current and post-conversion compensation plans.

Current compensation of officers and directors is required to be filed with the OIC in public documents pursuant to RCW 48.43.045(2) and the instructions of the National Association of Insurance Commissioners ("NAIC") for the filing of the Annual Statement. As current compensation is public information, the Special Master required that it be disclosed in the Mercer report. With respect to post-conversion compensation, Premera argued that the information constitutes a trade secret and, therefore, is not disclosable. Neither the Interveners nor the OIC Staff objected to Premera's request to keep post-conversion

compensation confidential. Consequently, the Special Master did not order the information to be disclosed. However, I directed that the Special Master refer the issue to me for further consideration. Premera was given an additional opportunity to brief the issue, and a hearing was held where I heard oral argument. *See* RCW 48.31C.130 (health carrier is entitled to notice and a hearing prior to disclosure of confidential proprietary trade secret information).

In general terms, the information that is the subject of discussion is the number of shares of stock that officers, directors, and certain employees may receive as part of their post-conversion annual and long term compensation. According to Premera, the number of shares establishes a cap for a stock award but does not guarantee an award. The information includes a projected value of the stock, so that one can add base salary and potential stock compensation to reach the projected, potential value of total direct compensation. The information is specific as to name and position for each of the officers. The information that is the subject of this order is on pages 8, 9, 10, 13 and 14 of the Mercer report.

The first issue is whether Premera's post-conversion potential compensation plan is a trade secret and, therefore, not disclosable under the Public Disclosure Act. *See* RCW 42.17.260(1); *see also* RCW 42.17.310(1)(h). The second issue, regardless of whether post-conversion potential compensation is a trade secret, is whether it is in the public interest to disclose the information under the Holding Company Act, RCW 48.31C.130.

Premera argues that its post-conversion potential compensation plan is a trade secret, because its competitors could take advantage of the information by designing more favorable offers that could lure away existing management. This scenario is what Premera terms as

¹ Premera cites to the "research data exemption," RCW 42.17.310(1)(h), and the "other statutes exemption," RCW 42.17.260(1), in its objection to disclosure. The "other statutes exemption" encompasses the statutory exemption for trade secrets found in RCW 48.31C.130. It is not at all clear how Premera's potential post-conversion compensation plans for its management constitutes research data. Regardless, Premera relies on the same arguments to support both contentions. As discussed in this order, I do not find that Premera's arguments are supported by the facts in this case.

"poaching." The burden is on Premera to prove this. *The Confederated Tribes of the Chehalis Reservation v. Johnson*, 135 Wn.2d 734, 749, 958 P.2d 260, 267 (1998). Washington law defines a "trade secret" as,

Information, including a formula, pattern, compilation, program, device, method, technique, or process that:

- (a) Derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use; and
- (b) Is the subject of efforts that are reasonable under the circumstances to maintain its secrecy.

RCW 19.108.010(4). Factors to consider in determining whether certain information constitutes a trade secret are whether (1) the information is novel, (2) the information may be discerned from public sources, (3) steps are taken to protect the information consistent with the party's claims for the need for confidentiality, and (4) evidence is presented that the information derives independent economic value from not being generally known. *See The Confederated Tribes of the Chehalis Reservation v. Johnson*, 135 Wn.2d 734, 749-50, 958 P.2d 260, 267 (1998); *Machen, Inc. v. Aircraft Design, Inc.*, 65 Wn.App. 319, 324-29, 828 P.2d 73, 76-79, *review denied*, 120 Wn.2d 1007, 841 P.2d 47 (1992) (overruled on a different issue by *Waterjet Technology, Inc. v. Flow Intern. Corp.*, 140 Wn.2d 313, 996 P.2d 598 (2000)).

Disclosure of compensation arrangements in this case must be placed in the context of the highly regulated nature of the insurance business. As part of filing its Annual Statement, an insurer is required to file a Supplemental Compensation Exhibit, which discloses all of the compensation paid to officers, directors, and other highly compensated employees. Compensation includes "any and all remuneration . . . including, but not limited to, wages, salaries, bonuses, commissions, stock grants, gains from the exercise of stock options, and any other emolument." *NAIC Quarterly and Annual Statement Instructions, 2004*, Sup. Instr. 5-1.

In addition, the Washington legislature enacted a law, RCW 48.43.045(2), specifically requiring health carriers to report annually "the amount of wages, expense reimbursements, or other payments" made to officers, directors, and trustees. The information is reported and disclosed as to each individual covered by the reporting requirement. The NAIC Supplemental Compensation Exhibit and the annual statutory report are public documents and are routinely disclosed. Specific compensation information is readily available to the public. Any competitor can know what an insurance executive's actual compensation has been over time and design a more attractive employment package based on that information.

Premera argues, however, that potential future compensation should be treated differently than actual paid compensation. According to Premera, competitors can gain an advantage if they know what officers and directors of Premera might earn post-conversion. However, potential future compensation is a much more speculative basis than actual compensation history upon which a corporate "poacher" and a Premera "poachee" might rely to strike an employment deal. The Premera executive's future compensation is based on his or her performance, the value of the stock, the financial condition of the company, board approval, and other factors that may be out of the control of the executive. In addition, at oral argument, counsel for Premera acknowledged that officers and directors are not prohibited by the company from sharing the details of their compensation arrangements with others, even from those they might be negotiating with for possible employment. Furthermore, the fact that executive compensation may be made up in large part by stock grants is not an industry secret. OIC Staff experts who reviewed the stock ownership plan discussed this fact. The experts explained that it is expected, and even favorably viewed by the markets, that an executive's compensation is comprised largely of stock. In this way, the executive's personal financial interests are more closely aligned with the company's financial interests. See Executive Compensation Report of Cantilo and Bennett, L.L.P., dated November 26, 2003, at

15. Obviously, for the markets to react positively, the composition of management's compensation must be known.

The burden of proof is on Premera to establish that information regarding the postconversion compensation is a trade secret. Premera's "poaching" justification for nondisclosure, however, is not persuasive or supported. Premera does not buttress its concern about poaching by offering any examples that have occurred in the past. Indeed, based on the expert reports filed in this case, Premera's top management has been quite stable. See Executive Compensation Review of PriceWaterhouseCoopers, dated October 2003, at 7-8. Premera offers an affidavit from its General Counsel, but that affidavit is conclusory and merely recites that the information is confidential, proprietary trade secret and disclosure would place Premera at a competitive disadvantage in hiring and retaining "top talent." However, there is no explanation as to how the use of this information would in practice work to the detriment of Premera. Additionally, the affidavit does not acknowledge the fact that all current compensation is reported and made public annually, and does not attempt to explain why a competitor's knowledge about potential future compensation should be treated differently than knowledge about actual paid compensation. Hence, Premera has offered no evidence that the information about post-conversion potential compensation derives independent economic value from not being generally known. Finally, there is no prohibition by Premera against its employees revealing the details of their compensation packages. It appears that Premera employees, who could actually use the knowledge of their own compensation packages to negotiate better deals somewhere else, are not prohibited from doing so. This lack of protection is inconsistent with Premera's asserted need for confidentiality. In sum, Premera has not satisfied its burden that potential post-conversion compensation information is a trade secret or data that is nondisclosable under the Public Disclosure Act.

Even assuming that Premera has sustained its burden to prove that post-conversion compensation is a trade secret, which I find it has not, such compensation may be disclosed under the Holding Company Act, RCW 48.31C.130, if I determine that disclosure is in the public interest. The statute states in relevant part:

Confidential proprietary and trade secret information provided to the commissioner . . . are exempt from public inspection and copying and shall not be subject to subpoena This information shall not be made public . . . without the prior written consent of the health carrier to which it pertains unless the commissioner, after giving the health carrier that would be affected by the disclosure notice and hearing . . . , determines that the interest of policyholders, subscribers, members, shareholders, or the public will be served by the publication, in which event the commissioner may publish information related to the transactions or filings in the manner and time frame he or she reasonably deems appropriate and sensitive to the interest in preserving confidential proprietary and trade secret information.

Under this statute, I must balance the interest in preserving the confidentiality of trade secret information with the public interest that will be served by disclosure. I recognize that the test is not whether the public has an interest in knowing the information, but whether disclosure will serve the interests of the public, policyholders, and others affected by the possible conversion of Premera.

In this case, the interest served by disclosure can be compared to the interest articulated under the Public Disclosure Act. The declaration of policy in the Public Disclosure Act states that "full access to information concerning the conduct of government on every level must be assured as a fundamental and necessary precondition to the sound governance of a free society." RCW 42.17.010(11). The possible conversion of Premera is not a private corporate affair. It is the transformation of a significant nonprofit insurer that holds assets that are intended for the beneficial use of the citizens of this state. It is considered by those affected as a fundamental change in the health insurance business in this state. This transaction is not one that occurs in the boardroom of a private company, but one that is reviewed and analyzed in a public, administrative hearing process. The public's confidence in these proceedings and the ultimate decision will be based in large measure on whether the facts, assumptions, and

hypotheses surrounding Premera's decision to seek conversion are legitimate and animated by an interest in protecting policyholders and not in private gain. It is in the interest of Premera's management, the policyholders, and the public to address fully in the public record any questions regarding potential conflicts of interest in the decision by Premera to apply for a conversion.

Premera's post–conversion compensation plans could be reasonable and within industry norms. However, on this issue I do not believe there can be public trust in a decision that would allow conversion, unless the issues and details regarding compensation are made available to the public prior to such decision. Throughout these proceedings considerable effort has been made to protect the legitimate trade secrets of Premera. Thus far, there have been five orders issued by the Special Master and me that have painstakingly reviewed volumes of documents in order to protect Premera's sensitive financial, product, and contracting information. Sensitive information relating to Premera's health plans has been protected in order to avoid harm to Premera's market share and financial operations. However, unlike health plan information, post-conversion compensation raises significant conflict of interest issues. Such issues must be openly heard and discussed for my final decision to have full public credibility.

WHEREFORE, IT IS ORDERED this 11th day of February, 2004, that Premera shall file an unredacted electronic version of the Mercer Human Resource Consulting Report by noon on February 18, 2004, and that said report shall be made available to the public by the Office of the Insurance Commissioner at that same date and time.

MIKE KREIDLER INSURANCE COMMISSIONER